



Incident Management & Whistleblowing

A global solution to protect your company and employees

Star's Incident Management solution equips your organization with one centralized location to collect, manage, and resolve incidents. With global capabilities, our tool empowers your employees to report misconduct securely and anonymously without fear of retaliation while ensuring the collection, management, and resolution of incidents are handled with speed and efficiency.



Key Benefits

Star provides robust translation capabilities in over 65 languages and offers multiple reporting options, including:

- In-app form submission
- Email
- Live agent call center hotline
- Automated intake via a digital call center

Comprehensive Case Management

Star's Incident Management solution includes configurable workflows, automated notifications, and extensive case allegation categorization designed to ensure consistent case management. Our solution supports departments cross functionally so you can quickly reach the best resolution that aligns with the company policies and procedures.

Comprehensive case history is automatically maintained for every case. Each activity is time and date stamped along with the activity owner's information. All related cases and investigation details—interviews, site visits, and evidence collection—are included within the case's history, providing management with a single source to understand exactly what happens with the concern—from reporting through resolution and follow up.



Reporting, Analytics & Benchmarking

Star's Incident Management solution provides a variety of options for ad hoc and standardized reporting to the organization. Reports can be generated and filtered by allegation type, location, case status, and more—including custom fields. Data can then be formatted into lists, trend analysis or exported for further analysis.

Incident Management also provides benchmarking data, which can be used to gain a better understanding of how you compare to your peers, assess the current health of your organization, and inform KPI goals to drive improvement across the organization.

To further streamline your organization's Incident Management program, consider using it in conjunction with Star's Policy Management solution; a light-weight tool designed to centralize all company policies in one place to further support case resolution and efficient policy management.

Protect your business and employees with confidence

Star's Incident & Policy Management (IPM) solution helps facilitate and maintain healthy company cultures while fostering trust between employee and employer. A truly effective employee compliance program is achieved when employees are provided with clear, accessible policies, a safe place to report incidents, and critical HR and compliance processes are streamlined and optimized. Now's the time to unite code of ethics and code of conduct with one solution: Star IPM.

About StarCompliance

StarCompliance is the world's leading provider of employee compliance technology solutions. Trusted for over 25 years by millions of users in 114 countries, Star's next-generation platform and user-friendly interface delivers the data, technology, and actionable insights needed to proactively mitigate risk, monitor conflicts globally, and support complex whistleblowing regulations. Visit www.starcompliance.com to discover the comprehensive security and unparalleled assurance you need to build a culture of compliance today.



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